
Network Connection Agreement

ISS Responsibilities

- ISS will allow registration of no more than three devices per user.
- ISS will inspect each computer for anti-virus software setup and the latest operating system updates/patches BEFORE the computer is registered or re-registered on the network.
- ISS may refuse to register a computer on the network unless the necessary software is installed and/or updated by the user or by ISS staff.
- Only ISS personnel will install, modify, or remove wall jacks.
- ISS will verify that the network connection to the wall jack in the room is working correctly.
- ISS will make reasonable efforts to ensure that connectivity to the network is available at all times. Access to the campus network or the Internet is NOT guaranteed due to the possibility of power failures, network failures, system testing and maintenance and other special circumstances.
- ISS will remove from the network any device found to be hosting a virus or disrupting the normal operation of the campus network including excessive network traffic. ISS will inform the student of this disconnect through residence hall staff.

User Responsibilities

- A user must own or purchase a computer with an Ethernet network interface card, an Ethernet cable, software supporting the TCP/IP Internet Protocol and anti-virus software as specified on the Washburn PC Specifications Web site, www.washburn.edu/resnet.
- A user must agree to an ISS inspection and possible ISS update of his/her machine before the machine is registered or re-registered on the network.
- A user is responsible for physically connecting his/her computer to the network through the wall jack.
- A user will report problems with connections to support@washburn.edu, or call (785) 670-3000.
- A user is responsible for backing up data, applications or other software within his/her Windows/Mac machine.
- A user is responsible for regularly scanning for viruses, and for keeping virus definitions and operating system service packs/security patches current.
- A user who grants another access to his/her computer assumes responsibility for the effect this usage has on the campus network.

Policies

- Systems connected to the campus network may not provide services to local or remote network users.
- Unauthorized equipment, including, but not limited to routers and wireless access points, may not be connected to the campus network.
- Harassing, hacking, or intentional disruption of local or remote network or network systems is forbidden.
- A user may not use the campus network or servers for commercial purposes.
- A user of the network must comply with applicable Washburn University policies, including, but not limited to, the WWW Policy, Telecommunications Use Policy, the Intellectual Property Rights Policy, the Sexual Harassment Policy, the Student Conduct Code, the Law School Honor Code, and all applicable Information Systems and Services (ISS) policies
- A user of the network is required to comply with all applicable copyright and licensing laws.

Failure to abide by these policies may result in permanent loss of service, formal reprimand and/or legal action. Should penalties be warranted, a formal appeal process is available through Student Life. Action found to be illegal as described by City, State or Federal Law will be turned over to the appropriate authority