

Among Friends

Volume 9, Issue 2

October 2005

Check Out What's New At Mabee

MABEE LIBRARY OPEN HOUSE & SHOWCASE

The Friends of the Mabee Library will hold an Open House and Library Showcase at 3:00 p.m., Sunday, October 23rd, in the electronic classroom (room 206) Mabee Library. The event will include a reception honoring Friends, donors and new Washburn University faculty. Demonstrations of new resources and services will be available during the reception.

Please come and let us show you recent developments in the Library and our appreciation for your support.

like, and providing assistance in developing lesson plans for reading and writing skills improvement. The "Six Traits" model is being used in many of the Topeka area school districts as well as other districts in Kansas and nationwide

by David Feinmark

Mabee Librarians Appointed to Statewide Task Forces

Library Dean Wanda V. Dole and librarians David Feinmark and Heather Smith-Collins will serve on statewide task forces created to develop a new vision of library service for the citizens of Kansas. These Task Forces were formed when Christie Brandau, the new State Librarian of Kansas, called for a Statewide Library Resources Sharing Summit in Wichita this past summer. The main theme of the Summit, as Ms. Brandau stated, was that "library resources must be fast, agile, flexible, world-wide, available 24/7, and convenient. ... we must serve people where they are, without forcing them to jump through hoops."

In order to work toward this goal, three Task Forces were formed this fall and will focus on 1) Information Content, 2) Information Delivery, and 3) Portal Interface. The Content Task Force will focus on identifying and recommending a variety of online content (databases) for the diverse information needs of the citizens in Kansas (K-12, higher education, business, health professionals, etc.). All three librarians will be participating in this Task Force. The Delivery Task Force will work on ensuring that the information content is available statewide and is coordinated and timely as well as developing the outline of a statewide marketing plan for the content. Ms. Dole will also be serving on the Interface Task Force which will address the appearance, computer linkages, and user authentication process for the new Kansas State Library portal, emphasizing a "one-stop-shopping" approach. The work of these Task Forces will be completed by late spring, 2006.

University Libraries Receive Grants

Mabee Library and the Curriculum Resources Center (CRC) have each received grants from the Kansas Library Network Board under the *Interlibrary Loan Development Grant Program (ILDP)*. These grants total \$2,346.00 and will enable the libraries to purchase materials to enhance their collections.

Mabee Library has received funds to purchase videotapes and DVDs on the topic of "World Culture and Identity Portrayed Through Film". These items will portray the universal human condition through the descriptive and creative medium of film which is filtered through national, religious, and ethnic backgrounds of the various filmmakers. Users of these films will be able to compare and contrast their own impressions and beliefs with those presented by the filmmakers own unique perspectives. The CRC's grant will allow them to purchase pre K-12 curriculum materials on the subject of the "Six Traits of Reading and Writing".

The models of these traits are based on research of what good readers and writers know and are able to do. This educational philosophy fosters critical reading development and assists teachers in addressing reading and writing standards in the public schools as well as showcasing assessment commonalities for what "good" writing looks

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2004-2005 Friends of Mabee Library

Thank you to those individuals who supported the Friends of Mabee this past year. Your gifts made it possible for the Library to develop the collections, sponsor lectures and other activities, and provide technological access to resources around the world. The Mabee Library needs your continued support to meet the needs of Washburn students.

Benefactor (\$1,000.00+)

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Students (\$5.00+)

Richard & Peg Bell
Allen & Beth Brown
Sandy & Jim Brown
Laura & James Cooney
Andy & Rebecca Gordon
Celeste &
Christopher Stanfield
Timothy Stevens
Don & Ann Wright

Staff News

Judy Druse, the Curriculum Resources Librarian at Washburn since 1987, has accepted a one-year appointment as the Acting Assistant Director of Public Services for the Library. One of her strategic goals for the year is to evaluate the organizational structure of the Public Services Department and make recommendations for action. Judy will also continue her part-time work with the DART Project.

Heather Smith-Collins, a part-time reference and instruction librarian, will assume a position as the new Curriculum Resources Librarian for one year. She was recently appointed to a 2-year term as Secretary/Treasurer for the College and University Libraries Section of the Kansas Library Association (CULS/KLA).

Library Facts, 2004-2005

Collections

Number of volumes338,794
 Number of periodical and journal titles.....1,634
 Number of unique online journal titles13,045
 Number of online books10,088

The Library holds several special collections, including the Washburn University Archives and the William I. Koch History of Art Collection.

Annual Access Services

Items circulated.....41,749
 Reference questions answered....7,548
 Items loaned to other libraries....3359
 Items borrowed from other libraries.....2,883

Within the past decade, the Library's collections have been expanded to include many of the latest electronic resources for databases, indexes, and abstracts, which provide access to scholarly literature at the University as well as other institutions.

General Information

Number of staff.....21
 Number of library units.....2

Rankings

- Fourth largest university in Kansas
- Ranked in the top quarter of Midwestern public Universities in the *US News & World Report's* College Rankings

The Library is Looking for.....

- Cambridge History of Christianity. 9 volumes. Published by Cambridge University Press. \$1,450.00.
- Cambridge History of British Theatre. 3 volumes. Published by Cambridge University Press. \$450.00.
- Consumer Behavior, edited by Margaret Hogg. 3 volumes. Published by Sage Publications. \$585.00
- Encyclopedia of Philosophy (2nd edition), edited by Donald Borchert. 10 volumes. Published by Macmillan Reference. \$895.00.
- Encyclopedia of Women and Religion, edited by Rosemary Skinner Keller and Rosemary Radford Ruether. 3 volumes. Published by Indiana University Press. \$215.00.
- Lighted glass and wood display case for Special Collections. \$1,600.00.
- Oxford Encyclopedia of Latinos and Latinas in the United States, edited by Suzanne Oboler and Deena J. Gonzalez. 4 volumes. Published by Oxford University Press. \$525.00.
- Oxford History of Western Music, edited by Richard Taruskin. 6 volumes. Published by Oxford University Press. \$699.00.
- Poverty in the United States: An Encyclopedia of History, Politics, and Policy, edited by Gwendolyn Mink and Alice O'Connor. 2 volumes. Published by ABC-CLIO. \$185.00.

UPCOMING EVENTS

October 23, 2005

**3:00 p.m.
 Electronic Classroom
 Room 206**

Library Showcase highlighting new services and resources at Mabee.

October 27, 2005

**NOON
 Room 105**

Library Research Forum: "Data-Driven Decision Making in Academic Libraries", Wanda Dole and Anne Liebst, will discuss the results of research conducted in 2005 with funding from a Washburn Small Research Grant.

November 17, 2005

**NOON
 Room 105**

Library Research Forum: "Library Assessment," Judy Druse, will discuss the 2005 SAILS and LibQUAL+ surveys.

December 2005 (TBA)

**Annual Meeting & Program
 Room 105**

Martha Imparato, Special Collections Librarian, on the history of Washburn as seen through Special Collections materials.

Library Assessment in its Fifth Year

We're doing it again! Assessment is nothing new for the Libraries. Since 2000 we have been involved in assessment activities to fulfill our user-centered mandate and to continually improve collections, services and technology. We ask for the participation of students and faculty in these endeavors to ensure that we are meeting the research, teaching and learning needs and expectations of the Washburn community. Two recent assessment initiatives were SAILS and LibQUAL+™.



A reception was held April 22nd to celebrate the successful completion of Project SAILS, the Standardized Assessment of Information Literacy Skills. The Library offered five \$25 gift certificates as incentives to encourage student participation in the survey. During a brief ceremony, three of the student winners, Erin Menard, Karen DeDonder and Kayla Barrett (pictured left to right), received their awards. Not pictured are student winners Cortney King and Hannah Garren. Other honored guests at the reception included University professors who volunteered class time for students to complete the survey.



May 6th a reception was held in honor of the five winners of \$50 gift certificates for participating in the LibQUAL+™ survey. Dean Corwin (far right), a member of the Libraries' Strategic Planning Steering Committee, presents the awards to Luke Hillin, Professor Bill Roach and Akiko Motegi (pictured left to right). Not pictured are student winners Jan Misak and Jolleen Thorpe. Following the brief ceremony, honored guests and the library staff enjoyed pizza for lunch.

by Judy Druse

Libraries Initiate Direct Interlibrary Loan Requests

The Libraries have recently initiated an unmediated method to allow patrons to request books directly via interlibrary loan (ILL) through the WorldCat database. WorldCat, which is available on the Libraries' "Electronic Databases" Webpage, is the world's most comprehensive bibliographic database and now contains more than 61 million records from over 8,600 libraries around the world.

The new program, dubbed ILL Direct Request, allows any patron who identifies in WorldCat a book that the Libraries do not own to directly request the item from one of the holding libraries. The patron simply needs to click on the "ILL" icon at the top of their search screen. The request then bypasses any further intervention by library staff and the request is automatically and immediately forwarded to the holding library. This means a shorter turnaround time for the delivery of the requested item to the patron.

by David Feinmark

Electronic Reserves Pilot Project: LSTA Grant

Traditional reserve services can be vexing to all parties involved: the faculty member who wants an article made available to his/her class tomorrow; the student who finds the library closed at 11:05 p.m. the night before an exam; the staff member who has to order or reproduce another copy of an item that was stolen or damaged by overuse; or the library administrator who has to find a way to reduce the long lines at the reserve desk. The reserve collection includes such materials as exams, lecture notes, journal articles, chapter or chapters from primary texts, images, course syllabi, and assignments. These materials present problems with short circulation periods, high fines for overdues, high loss and mutilation, and the limited accessibility of materials, especially for distance education students. There is a genuine desire for the design and development of electronic reserves to meet the needs of Washburn University's students, faculty, and staff as indicated by the LibQUAL+ (™) 2005 and the spring 2005 focus groups comments. One response to the question of "what is the greatest impediment to your effective use of the library?" was the "need for reserve material to be made available online for students – put print material on Web page or link to Web."

In order to meet the needs of Washburn University's students, faculty, and staff, the Mabee Library staff must help fulfill the promise of electronic means of storage and retrieval of information in direct support of instruction. Electronic reserves offer access to course materials in many different ways avoiding the problems previously discussed. Students, faculty, and staff are not restricted by library hours of operation or limited loan periods. Readings cannot be mutilated or stolen making them available to everyone as part of electronic reserves. If the necessary hardware, software, and network infrastructure is in place, electronic reserves can become as routine as print reserves, with few of the disadvantages. Studies indicate that print reserve circulation will decrease dramatically when electronic reserves are offered as an alternative. Staff duties may be reduced as well. Processing tasks for print reserves may be significantly reduced and staff time used to photocopy articles for faculty or to create file folders may also be reduced or eliminated. The pilot project was designed around three specific departments at Washburn University – History, Psychology, and Social Work. It was an attempt to create a system for processing materials and for making them Web accessible that will be scalable in the future and would encompass electronic reserves and processes for all departmental units campus-wide. Docutek Eres provides a complete set of features that enable staff to manage electronic reserves effectively through an easily accessible Web browser interface. It comes with a complete statistics package that enables staff to generate reports on system usage. Document level and course-level passwords are available to control the access to copyright protected materials. In addition, Docutek Eres provides complete copyright workflow management.

The LSTA Grant check arrived from the Kansas State Library in January 2005. After some confusion over payments with the vendor, Docutek finally arrived in May 2005. Responsibility for implementing electronic reserves was assumed by Jewel Makda, Mabee Library Assistant II/Systems and Andrea Leon, Circulation Manager. Anne Liebst, Assistant Director for Technical Services, was responsible for securing copyrights on the scanned materials. Two history instructors were contacted in May. Both of these instructors were heavy users of paper reserves. Only one department for the pilot project was chosen due to the problems securing Docutek and the amount of time staff needed in order to get the project up and running before the beginning of the fall 2005 semester. The Library Assistant II/Systems and the Circulation Manager quickly developed a workflow for scanning materials, generating .pdf files, uploading materials to Docutek's secure server, and securing password protection for each of the seven classes participating in the pilot project.

The goals for this pilot project were twofold; provide 24 hour access to electronic reserve materials and; reduce the number of paper copies loaned and photocopied from the Circulation/Reserves Desk at Mabee Library. The workflow that was developed runs quite smoothly. However, some of the files proved to be very large and had to be divided into sections, requiring users to download as many as three files to get the entire electronic reserve item. Copyright was denied on two separate titles. The costs involved with copyright were not unreasonable, but as the project is extended to the entire campus staff will need to consider costs more comprehensively. Usage statistics from August 22, 2005 to September 2, 2005 were generated and showed that 182 items were viewed and downloaded. When the semester comes to an end, the staff will consult the instructors and draw feedback from their experiences with electronic reserves.

by Anne Liebst

As a member of the Friends of Mabee Library
your gift will help the library:

- *Acquire new and important works for its collections.*
- *Preserve and restore materials with lasting value held by the Library.*
- *Remain accessible for everyone who wants to use it—today and in the future.*
- *Enhance its services to its constituents.*
- *Sponsor lectures and other activities.*

Donations in any amount for library materials (books, videotapes, etc.) can be made in your own name or in the name of someone you wish to honor or memorialize. Requests for items in specific subject areas can be accommodated. Every item purchased with such donations can include a bookplate with the name of the donor and/or the person who is being honored by the gift.

Donor

Subject

Amount

Phone

Address

City

State

Zip

Yes!

I want to be a Friend!

Membership at every level is very important to Mabee Library.

Benefactor	\$ 1,000.00
Sustaining	\$ 500.00
Patron	\$ 100.00
Fellow	\$ 50.00
Friend	\$ 25.00
Student	\$ 5.00
Other Amount	\$ _____

Name

Address

City, State, Zip

Phone

Amount enclosed

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