

**UNIVERSITY LIBRARIES' STRATEGIC PLAN
TECHNICAL SERVICE DEPARTMENTAL GOALS
2005-2006**

MISSION STATEMENT

The mission of the Washburn University Libraries is to provide user-centered support for teaching and learning within the context of the University academic plan.

GOAL 1: INFORMATION RESOURCES. Improve breadth, depth and accessibility of information resources and library collections required to support instruction and research

Action 2: Improve accessibility of information resources.

Speed up Technical Services processes for acquiring, cataloging and processing materials.

Provide the level of technology needed in order to process materials in Technical Services.

Revise and review procedures and workflow in Interlibrary Loan to speed up ordering and processing.

Develop procedures and workflow in Electronic Reserves.

GOAL 2: SERVICES. Develop and deliver services that support teaching, learning, discovery and the exploration of ideas.

Action 1: Develop and deliver services.

Maintain reliable technologies for delivering information resources.