

<b>What Users Say Needs Improvement</b>	<b>Assessment Tool</b>	<b>What Did We Do?</b>	<b>When?</b>	<b>If Nothing, Why? Negative Forces?</b>	<b>Is It Working?</b>
More online journals	LibQual+ and focus groups	Purchased Serials Solutions MARC records to increase access. Have requested additional funds for 2006-07. Have continued to add online journals to Serials Solutions. Purchased JSTOR Arts & Sciences Collection II adding 124 new online journal titles.	Purchased Serials Solutions MARC records in Spring 2005. Added 65+ online journals since July 2005. Purchased JSTOR Arts & Sciences Collection II in Spring 2005.	Financial factors influence the purchase of additional online journals.	Partially. Need better public relations regarding this type of access. Need to do more/better outreach explaining financial and technical implications. Need to expand subject coverage.
Expand video collection. Add DVD/VHS collection for both entertainment and education	LibQual+ and focus groups	Expand collection every year both with faculty recommendations and by purchasing National Film Registry titles. Have received additional support through ILDP grant for videos in foreign languages. Entertainment videos are not part of our mission.	Videos have been in collection for many years. Have been expanding this collection for years.		Partially. Need better public relations regarding these collections as well as putting forth a clearer statement of our mission.
More databases	LibQual+ and focus groups	Evaluation of database coverage. Additional funds were requested for 2006-07.	Evaluation completed in Fall 2004. Subject areas and specific databases needed have been identified.	Financial factors influence the purchase of additional databases.	We need better public relations/user education regarding the availability of our current databases as well as financial and technical factors involved in expanding these offerings.

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Collection is old. Need more new books.	LibQual+ and focus groups	Intensified weeding of LC collection. Requested additional funds for materials for 2005-06 & 2006-07.	Began in July 2002 and is continuing	Financial factors influence the rate of acquisition of new books.	Need better public relations regarding the acquisition of new materials. Available funds, rate of materials inflation, etc. Need to set time frames for selectors to complete weeding function.
Koch Room (purpose and access)	Focus groups	Working with WEA to prepare letter of intent to clarify donor's wishes, cataloging remaining items in collection	Balance of monograph collection cataloged in Spring 2005-Winter 2005	Need donor's permission to change accessibility.	Information regarding accessibility and circulation of this collection has been sent to the Art Department faculty.