## Assessment Report of Washburn University Department of Modern Languages, Academic Year 2008-2009

Mission: In keeping with the mission of Washburn University and the College of Arts and Sciences to provide a liberal education as a force for continual learning, the Department of Modern Languages seeks to prepare students to be linguistically competent and literate in the culture(s) of the countries studied. It offers majors and minors in French, German, and Spanish as well as two years in Japanese and Arabic, and one year in Chinese and Russian, in order to meet the goals of our various constituencies.

GOALS: Educational outcomes	OBJECTIVES: Measurable	ASSESSMENT METHODS:	IMPLEMENTATION PLAN:
to be demonstrated by students	educational outcomes /	Technique/strategy used to	Date begun, date of first review
in the major or program.	objectives to be demonstrated	determine if the program or	and follow up.
	by students in the major or	major is successful in	
	program.	producing intended outcomes	
		of the program or major.	
(A) Students majoring in	1. Ability to engage in	In order to assess the goals of	The portfolio method of
French, German or Spanish	conversation, provide	our majors, students majoring	assessment was implemented
should be linguistically	and obtain information,	in any of the program major	for students beginning in or
competent in the target	express ideas and	languages (French, German, or	after Fall 2001. We used an
language.	emotions, and exchange	Spanish) are required to	exit exam before, with
	opinions in the target	maintain and submit at regular	disastrous consequences.
	language on a wide	intervals a portfolio which	
	variety of topics with	addresses the course work the	Materials for the portfolios
	accurate pronunciation	student pursues in completion	begin with the class numbered
	and intonation.	of the major.	212, and are collected in every
			class above that level; the
	2. Ability to understand,	Materials included in the	portfolios are cumulative in
	interpret, discuss and	portfolios demonstrate the	nature.
	explain a variety of	students' growth in the mastery	
	written and spoken non-	0 0	Portfolios are collected at the
	technical topics.	content of the course work.	completion of each course and
			returned to the student after
	3. Ability to use with	Students participating in study	evaluation by the instructor.
	accuracy the grammar,	abroad programs endorsed by	Portfolios are not part of the
	syntax, basic	the department or the university	semester grade in the individual

				,
		vocabulary and idioms	must include in their portfolios	courses.
		of the target language.	materials demonstrating the	
			academic accomplishments	Students are responsible for
	4.	A functional contrastive	from their study abroad	maintaining their individual
		knowledge of the	experience.	portfolios with guidance from
		grammar, syntax and		the instructor at the start of
		basic idiom of the target		each class as to the types of
		language and English.		materials which should be
(B) Students majoring in the	1.	Understand		included from that course.
target language should be		relationships between		
literate in the culture(s) of the		historical and current		Language majors are required
countries studied.		practices and		to submit the completed
		perspectives of the		portfolio as part as fulfilling
		culture(s) where the		their major requirements.
		language is spoken.		Portfolios must be submitted to
	2.	Understand the		the major advisors no later than
		institutions, history,		the end of final exam week in
		social practices and		the semester in which the
		literary tradition(s) of		student is scheduled to graduate
		the country(ies) and		or complete the major.
		culture(s) in which the		
		language is spoken in		
		their socio-historical		
		background and/or their		
		literary significance.		
(C) Students majoring in the	1	Functional knowledge		
	1.			
target language will have the		of the strategies for		
tools for continual learning.		independent and		
		continuing learning of		
		the foreign language.		

A. Results: A report	9 portfolios were evaluated, 2 in French, 2 in German and 5 in Spanish. 3 other students graduated 1
indicating the data collected	in German and 2 in Spanish, but because of several reasons (internal miscommunication—two were
from the assessment strategy.	transfer students and we didn't catch them on time, the other one claimed he lost his due to
	problems at home) they didn't have a portfolio ready and were allowed to graduate without turning
	it in.
	Of the 9 portfolios assessed, 7 studied abroad through Washburn at one point in their studies (1 in
	Austria, 2 in France, 1 in Costa Rica and 3 in Spain) and the other two not, but have spent time in
	the countries where the target language was spoken (one in Mexico and Spain, and the other in
	Germany). As a note, of the 3 students who didn't submit the portfolio, 1 has also study abroad in
	Spain with Washburn, but the other two didn't.
	We graded the 7 objectives corresponding to the 3 main goals along the following criteria:
	*In French and Spanish: Proficient, Advanced, Intermediate, and Beginner.
	*In German: Excellent, Good, and Fair.
	7 students were considered proficient/advanced/excellent, and 2 intermediate/good.
	Overall the 9 were above Beginner at the graduation level. Therefore, based on the results, we
	consider our program goals met.
<b>B.</b> Continuous improvement:	*This year we have implemented a different assessment on our portfolio in German, and we plan to
Responses based on the	implement it in all languages beginning next year. We are keeping our 7 outcomes/objectives, but in
assessment data received.	terms of assessment, we have changed in German our previous 4-tier assessment (proficient,
	advanced, intermediate, and beginning) to a 3-tier assessment (excellent, good, fair). The rationale is
	that, after a few years, we noticed that nobody is graduating at the beginning level, and only some
	special cases can meet the proficient (which, for us, makes perfect sense). So we considered the
	other three categories, and rearranged a little the criteria, so now excellent contains advanced (and
	the occasional proficient), good would be a high-intermediate, and fair a low-intermediate. It makes
	sense to us and this model, tried in German this year (while we kept our traditional one in French
	and Spanish), will become the norm next year.
	The result from these 9 portfolios did not indicate any programmatic changes. We need to make
	some modifications for next year, since we have changed our course numbering and 212, the entry
	class for our portfolio, will be an upper division beginning next academic year. We would like to
	begin our portfolio while students are in the intermediate level, and we are considering 201 as the
	entry point right now.
	Our portfolios kept showing that most of the students who studied or spent time abroad jumped

from their previous level to the next. Therefore, at this point, and based on these results we will
continue to encourage our majors to make study abroad an integral part of their studies at
Washburn, supporting their efforts with generous scholarships and direct exchange or faculty-led
programs. We are satisfied to report that almost all our majors spent time abroad at least for a
summer, activity that also benefits the transformational experience in international education.
We are considering also other options at this point to complement our portfolio assessment:
<ul> <li>Implemented, but with results coming in two to three years (it will affect students who enter</li> </ul>
the program in or after Fall 2006), is the requirement of a Senior Seminar (400 level course)
to our graduating seniors.
<ul> <li>We were considering administering a national exam, STAMP, through an external source.</li> </ul>
We had initiated contacts with Donna LaLonde to request funding for the test, but
unfortunately it seems her budget has been trimmed due to our current financial situation,
and that objective has been postponed until further notice. It is really bad, because we don't
have, unlike other departments, a good measure of how we are doing compared to our peer
institutions. We are considering administering a test to our students at the beginning of the
intermediate level (201) and another one while they take the capstone (400) to compare and
observe the evolution. However, this is not the same as having an external, national test.
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• We take some data of the success of our graduates in order to complement our assessment.
This year, one of our graduates has finished a MA in Spanish at the University of Kansas,
one of the best programs in the nation. We consider that she left Washburn with a very good
preparation to succeed in that program. Another Spanish graduate has been admitted and is
presently studying Spanish at Georgetown University, and two graduates in German are also
doing graduate work in the language. Needless to say, we have something to do in their
success. We have also prepared some high school teachers that are currently working not
only in the Topeka area, but also in Lawrence and Kansas City. Therefore, we consider that,
overall, we are alive and doing well.