

Virtual Desktops



Window Desktop in Any Device

Today's students have a unique and changing educational needs which often require access to cutting-edge teaching methods, applications and tools. Washburn University desktop virtualization provides a way to get these tools into the hands of students and faculty on a wide range of devices, anytime, anywhere.

<https://vdi.washburn.edu>



Windows on an iPad



Windows on a phone



Windows on an Android

Empowering Students with Technology



Information Technology Services

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VMware Horizon – Apple iOS

Quick Start Guide - CLIENT

Quick Start Guide

System Overview

Today's students have unique and changing educational needs which often require access to cutting-edge teaching methods, applications and tools. Washburn University desktop virtualization provides a way to get these tools into the hands of students and faculty on a wide range of devices, anytime, anywhere.

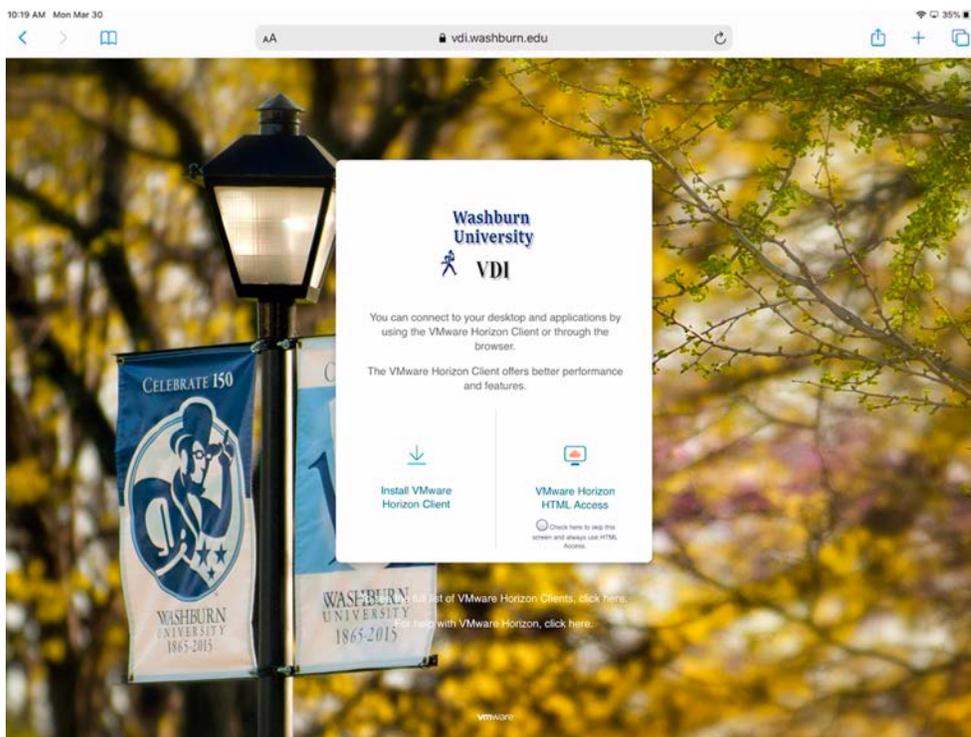
Getting Started

If your Apple iOS device does not have a keyboard and touchpad, you will need to use the VMware Horizon Client to access VDI. In these instructions an iPad will be used for an example.

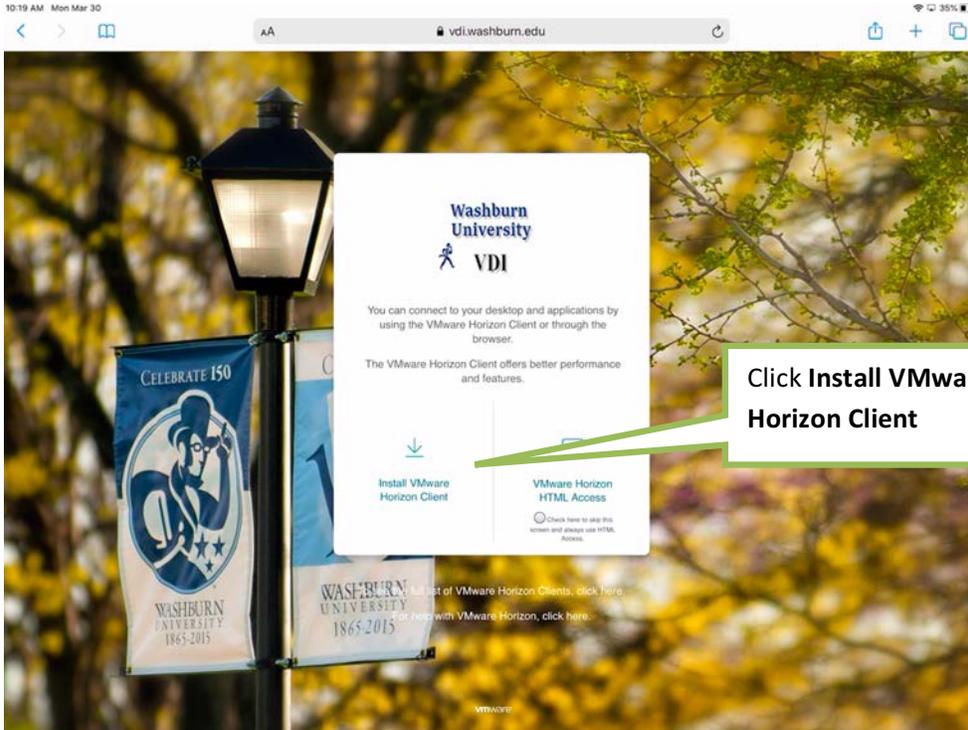
You must be enrolled in [DUO](#) to gain access to the virtual desktop.

On your device, open Safari web browser:

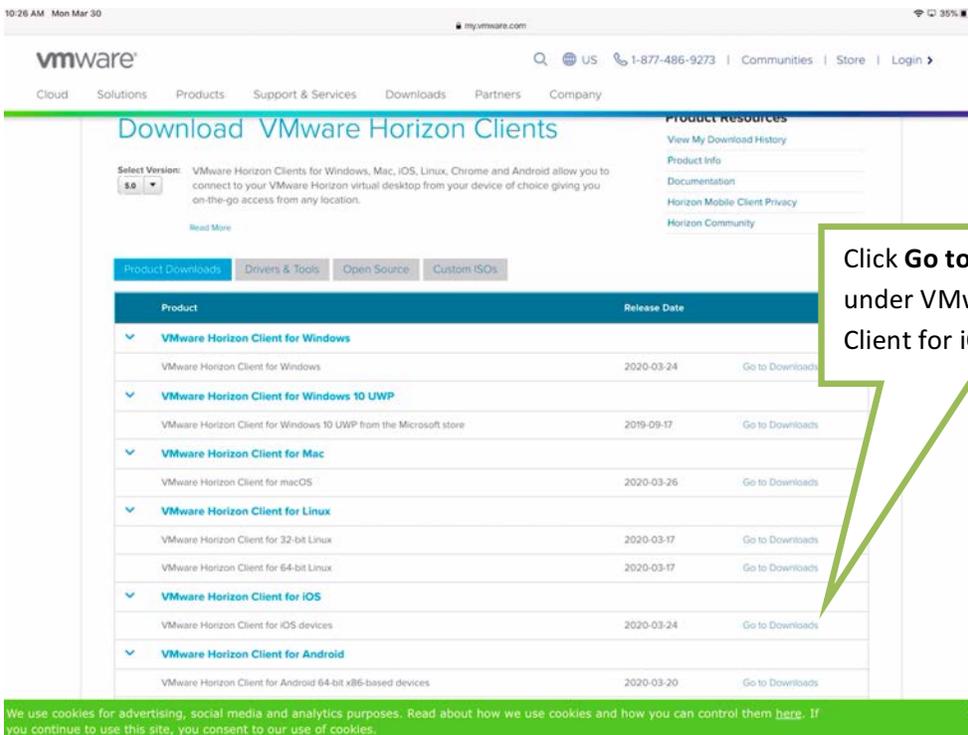
Once the web browser is open enter <https://vdi.washburn.edu>



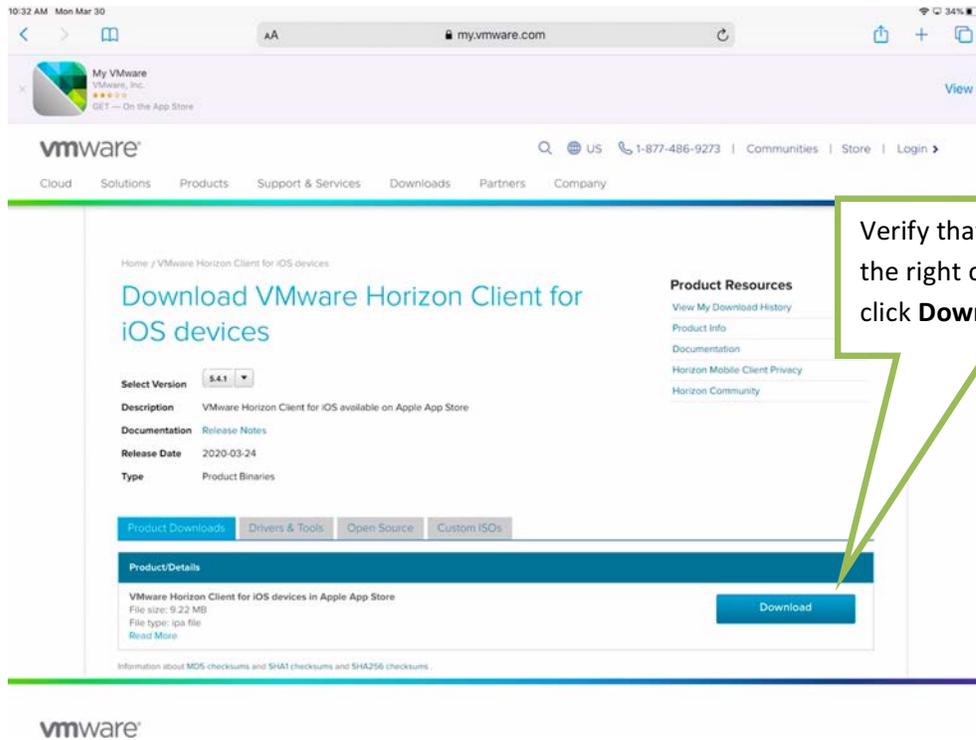
A webpage (above) will appear:



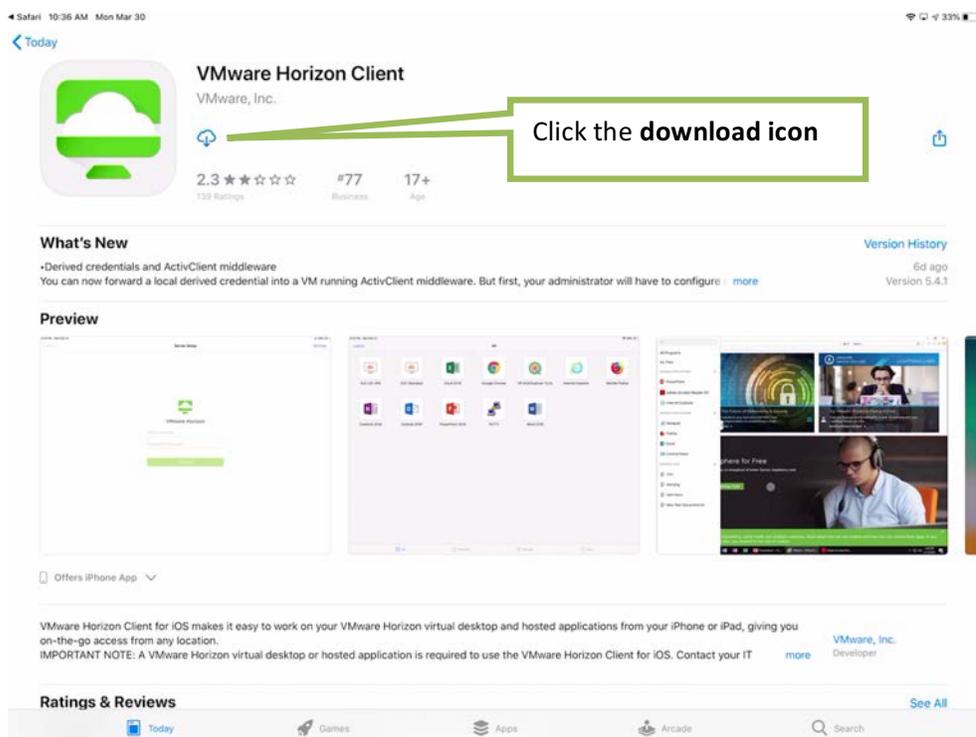
Click the **Install VMware Horizon Client** link and you will be redirected to the VMware webpage where clients can be downloaded.



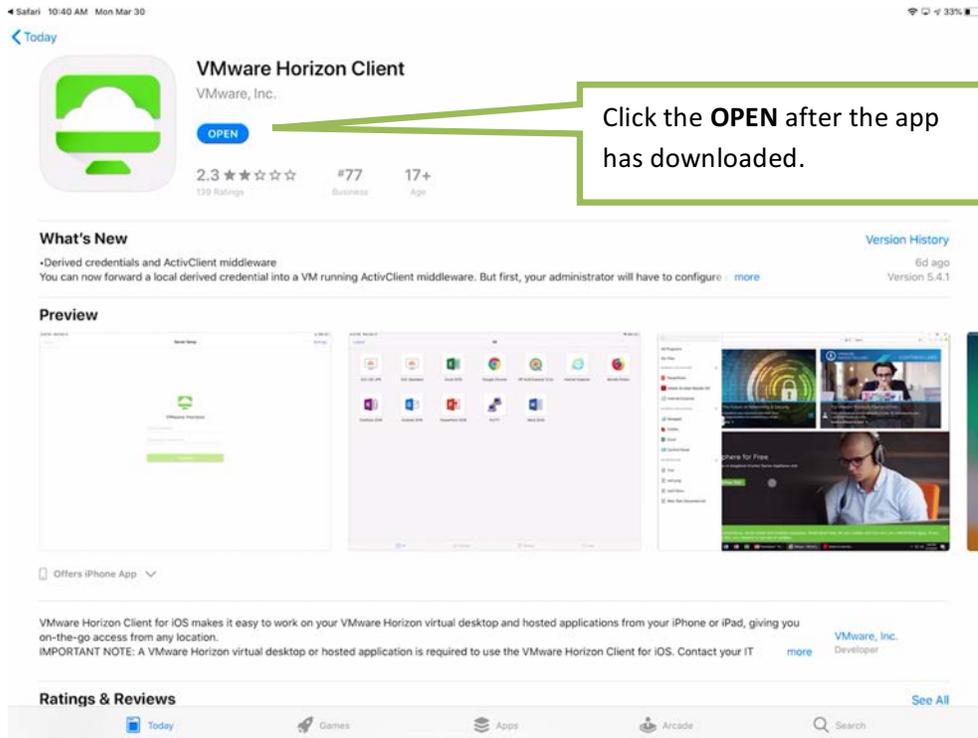
Click **Go to Downloads** under VMware Horizon Client for iOS.



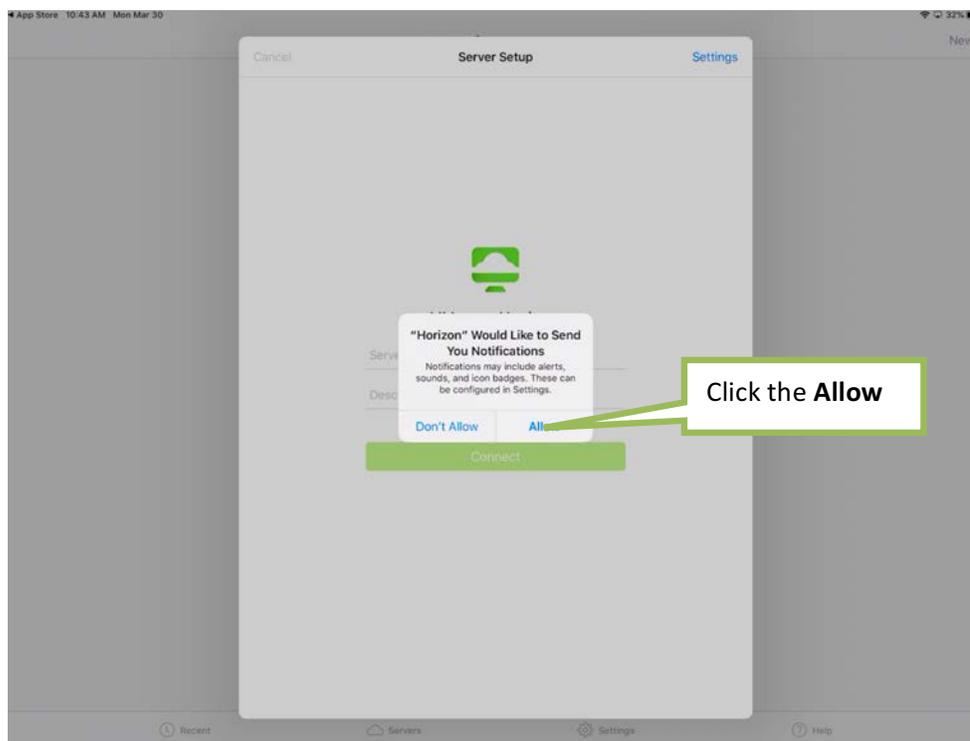
Verify that you selected the right client and then click **Download**



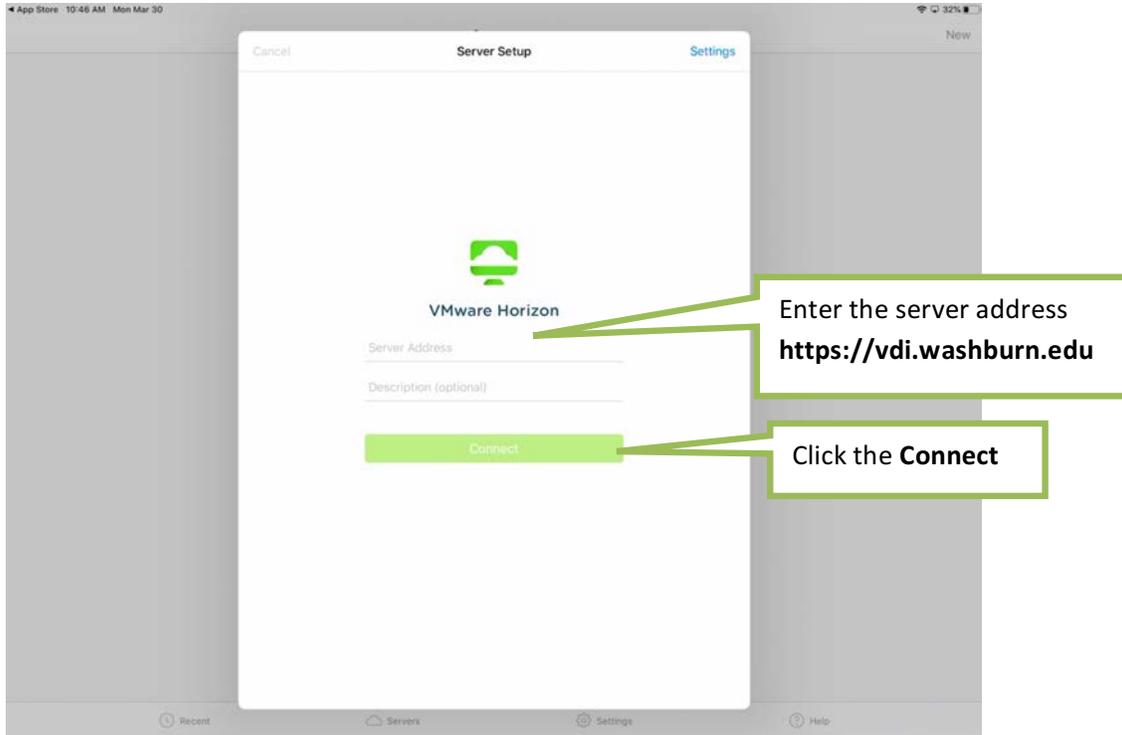
You will be taken to the Apple Store on your iOS device. Click the **download icon** and enter your Apple credentials if requested.



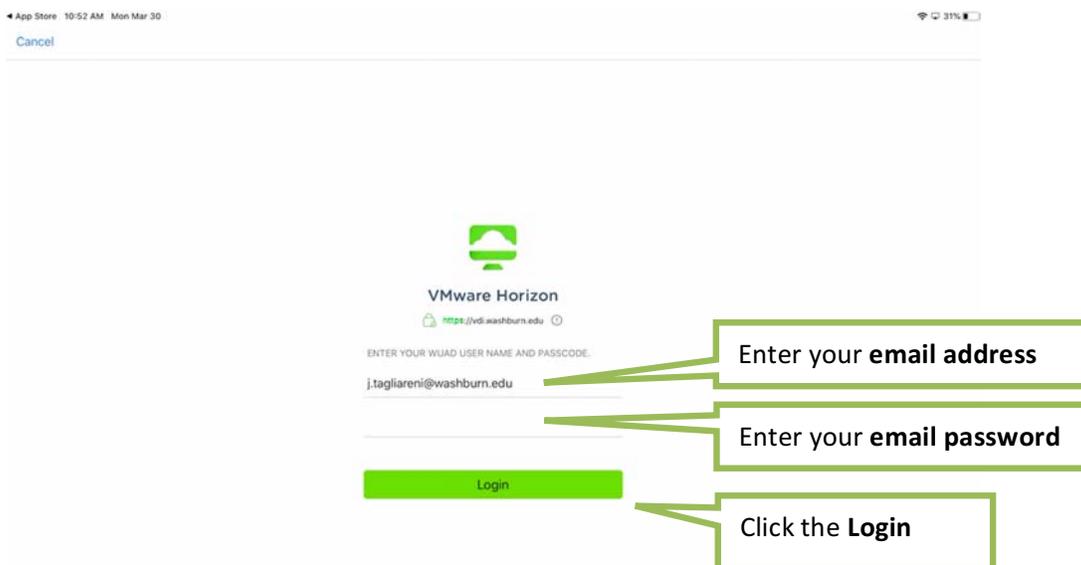
Click the **OPEN** after the app has downloaded.



The app will open, you will be asked to allow Horizon to send you notifications. Click **Allow**.



Enter the server address **https://vdi.washburn.edu** and then click **Connect**.



Enter your **email address and password** then click **login**.

Cancel



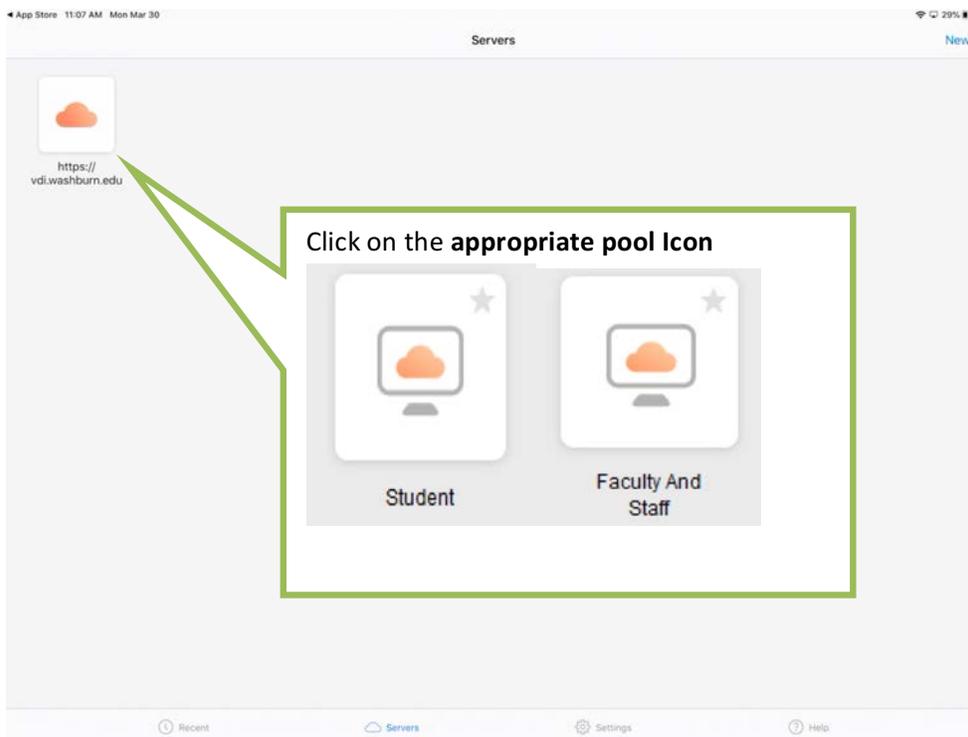
A DUO two factor authentication menu will appear:

1. Duo Push
2. Phone Call
3. SMS Passcode

Select the option that you have setup to receive Duo authentication

Press **Login** after you've made your DUO selection above

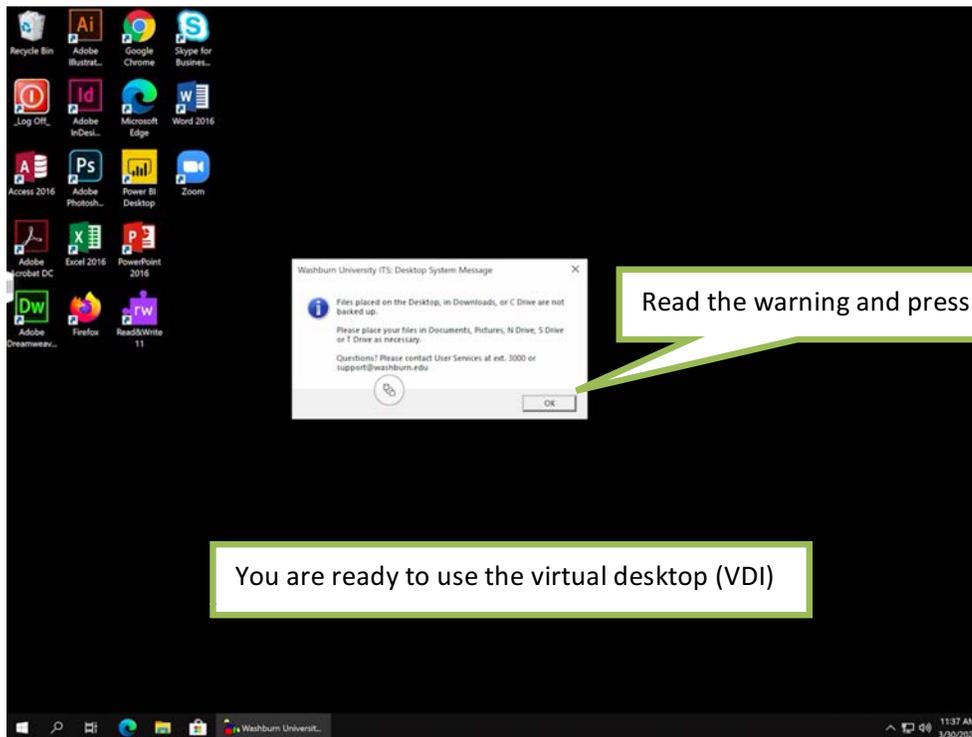
A DUO two factor authentication menu will appear (1. Duo Push, 2. Phone Call 3. SMS Passcode) Select the option that you have setup to receive Duo authentication then Press **Login**. Approve Duo.



Click on the **appropriate pool icon**

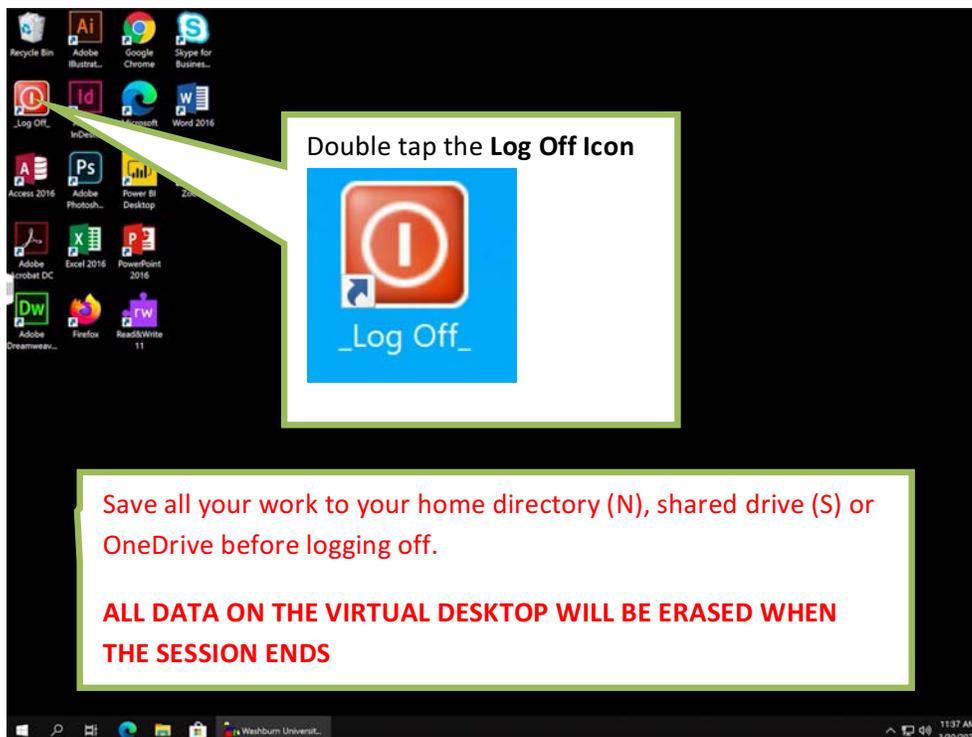
Your VDI pool screen will appear, this may look different based on your credentials. Click the **Students** or **Faculty and Staff**. You will be asked to allow Bluetooth, select **Allow**.

Once your Windows 10 desktop loads, you will see a warning, read the warning and press **OK**. Your Windows 10 VDI is now ready to use.



Logging Off

When you're ready to log off, double tap the Log Off icon on the desktop.



Special Notes

It is very important to log off after every session.

Save all of your work to your home directory (N), shared drive (S), or OneDrive before logging off.

All data on the virtual desktop will be erased when the session ends.

Support

Give our Helpdesk a call to speak directly with a technician to get help immediately - (785) 670-3000

Email the Helpdesk - support@washburn.edu

Support is provided during normal business hours

