

Lincoln Hall Cox Mini Box Instructions

STEP 1: PAIR YOUR RF REMOTE WITH YOUR DIGITAL ADAPTER (DTA)

When using the DTA for the first time, you must pair the RF remote with the DTA. The RF remote is designed to work when the DTA is hidden or installed in a location that does not have line of sight between the remote and the DTA. After the pairing is complete, the RF remote will only control the DTA with which it is paired. If you have multiple DTAs, it is recommended that you label each DTA and the RF remote with which it is paired.

1

Turn on the TV using your TV's existing remote control or the TV's power button.



2

Hold the RF remote control in front of the DTA and press the blue **COX MENU** button on the remote.



3

Navigate to **Customer Support** and press the **SELECT** button on the remote.



4

Navigate to **Remote Control Pairing** and press the **SELECT** button on the remote.



5

Follow the on-screen instructions. The **SETUP** button is at the top left of the remote control.



STEP 2: PROGRAM YOUR REMOTE TO CONTROL YOUR TV

For best results, locate buttons and understand steps before you begin programming your remote. It may take more than one try for you to succeed.

METHOD A: Popular Brands

This method will take about 2 minutes to complete.

1 Turn on the TV using your TV's existing remote control or the TV's power button.

2 Using this chart, note the code for your TV brand. You will need this code in Step 5.

If your TV brand is not listed on the chart, try **Method B: Code Search** on the next page or visit remotes.cox.com.

TV BRAND	CODE
Insignia	1
LG	2
Panasonic	3
Philips/Magnavox	4
Samsung	5
Sanyo	6
Sharp	7
Sony	8
Toshiba	9
Vizio	0

3 Press and hold the **SETUP** button until the **POWER** button blinks twice.



METHOD B: Code Search

For newer TVs, this method takes about 2 minutes to complete. For some older TVs, it may take up to 9 minutes. Alternatively, you may visit remotes.cox.com to manually locate the appropriate code for your TV.

1 Turn on the TV using your TV's existing remote control or the TV's power button.

2 Press and hold the **SETUP** button until the **POWER** button blinks twice.



3 Press and release the **POWER** button. The **POWER** button will stay lit.

You must complete the next step within 10 seconds. If the **POWER** button goes off, then start from the beginning.

- 4** Press and release the **POWER** button. The **POWER** button will stay lit.

You must complete the next step within 10 seconds. If the **POWER** button goes off, then start from the beginning.

- 5** Aim the remote at your TV. Press and hold the **NUMBER** button that corresponds to your TV brand (Step 2).



Release the **NUMBER** button as soon as your TV turns off.

- 6** Using your NEW DTA remote, press and release the **POWER** button to turn on your TV. Try changing the volume and channels. If this works, your remote is set up!

If you're unable to use your new remote, try [Method B](#).

- 4** Aim the remote at your TV. Press and hold the **SELECT** button until your TV turns off. The **POWER** button will flash periodically as it searches for the code for your TV. For older TVs, it may take up to 9 minutes.



Release the **SELECT** button as soon as your TV turns off.

- 5** Using your NEW DTA remote, press and release the **POWER** button to turn on your TV. Try changing the volume and channels. If this works, your remote is set up!
- If you're unable to use your new remote, visit: remotes.cox.com.

TROUBLESHOOTING GUIDE

A FEW THINGS TO REMEMBER:

- The mini boxes need to remain in the unit where they were originally installed as they are configured for the specific TV in that unit. Moving the boxes will cause a disruption in service.
- Boxes need to remain in the units; residents do not need to return the standard mini box to Cox when they move. If a resident has chosen expanded TV services, they will need to return any additional equipment.
- The provided troubleshooting and instructional guides should resolve a majority of the issues that may arise.
- When calling Cox for service related concerns, please note that issues not resolved over the phone MAY be subject to truck-roll fees.
- We may be contacting you for input regarding your installation. Please be honest with your feedback — your opinion matters.

For additional services, contact us at
1-888-GET-MORE
For technical issues, please send
information to support@washburn.edu



- Check to make sure all of the equipment is plugged in and powered on.
- Make sure all of the cables and cords are securely attached.
- If there is no picture, check to make sure:
 - Coax cable is going into the coax input on the TV, OR;
 - HDMI cable is going into the HDMI input on the TV
- Once the input on the back of the TV is verified, use the remote to change the input to the correct source. Turn on TV. Select HDMI by pressing "Input" or "Source" button on TV or TV remote until you see a picture. For older TV's (non HD-TV's), tune TV to channel 3 or 4.
- If the remote control is not working:
 - The remote may not be properly paired to the digital equipment and/or the TV (refer to pairing instruction sheet)
 - The remote batteries may have expired
- If you are experiencing poor picture quality, check all of the connections. This is the most common reason for poor picture quality.
- Sometimes simply re-booting the device can clear up issues. To re-boot the device, unplug it for approximately 5 seconds and plug it back in.

RF Remote Unpairing: Step 1: These instructions should be utilized when the RF remote does not respond to the white wall mount DTA (RF). Step 2: is utilized when swapping or pairing a new white wall mount DTA to a previously paired remote (RF).

When remote does not respond, follow these steps:

Step 1: Reboot the DTA following one of these examples:

Disconnect from Power, Wait 15-30 Seconds, reconnect to power.

Step 2: Un-Pairing an RF Remote

Follow these steps before pairing an **existing** remote with another wall mount mini box / DTA

1. Press and hold **SETUP** key until **POWER** blinks twice.
2. use the **NUMBER** keys to enter **9 8 2**
3. After 4-5 seconds the **POWER** button blinks four times to indicate success.

For additional services, students should contact Cox directly at 1-888-GET-MORE.